



26 January 2010

Hiscox Underwriting Ltd

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To whom it may concern

Dear Sir/Madam

Pamper Cleaning Services

The above named company had held the daily office cleaning contract at 1 Great St Helens since September 1999. This also incorporates window cleaning, day janitor services, provision of consumables, and all specialist cleans. This service has since been contracted at several other UK Hiscox premises.

Throughout this period Pampers have shown themselves to be a completely professional and reliable organisation maintaining the highest standards. The personnel are courteous and extremely flexible and have become an integral part of our Property Services team.

I would have no hesitation in recommending Pamper to any potential client.

Yours sincerely

James Atack PGDipFM, MBIFM
Property Services Manager